



# Goodwin's Mills Fire-Rescue

## GENERAL ORDER 09-454

Created Date	06-12-09
Effective Date	06-12-09
06-12-09	Fire Chief Carpenter, H. Rodney

**Subject:**

Dispatch Transfer to Biddeford Fire Alarm

**Remarks:**

beginning on Monday June 22nd, our PSAP as well as dispatch center will become Biddeford Fire Alarm. The exact time of the cut over is unknown, but a toned announcement as well as page and email will be sent on Monday at the time of the swap.

Once, the swap over has taken place the following changes will be in place.

1. You will notify "Fire Alarm" instead of "Saco" when signing on, off, etc.
2. You will now call 282-5127 for times, you must ask for Fire Alarm when the phone is answered. It may be a secretary answering the phone during normal business hours.
3. The new Fire Districts will be in effect. This will include Hollis responding Automatic to the Skelton Dam area.
4. We will no longer get double tones, we will now get single tones, continuing at the same 5 minute intervals.
5. The dispatchers will be watching IAMRESPONDING, so please remember to use this tool

All other procedures shall remain the same as it was when Saco was dispatching.

Please keep in mind this transition will unlikely be without a glitch or two, so bare with us and please report problems through the normal chain of command.